



Our trip cancellation policy has been created to protect the ministry of Tesoro Project and to encourage a trip participant to travel on a future trip. Your payment is used to cover planning, supplies, travel, and administrative expenses.

In the event a trip participant cancels the trip, funds that are given to Tesoro Project by the participant cannot be refunded. The participant is responsible for any incurred fees as a result of the cancellation. Once Tesoro Project's costs are covered, Tesoro Project will hold the trip participant's trip funds, for a replacement trip that must take place within 24 months from your original trip date. We will work with you to schedule this follow up trip

If Tesoro Project must call off the trip for any reason (national safety concerns, widespread illness, natural disaster, etc) we will refund back to the trip participant the monetary contributions that you have paid. Tesoro Project is not able to offer a refund for costs already incurred when a trip is cancelled (non-refundable deposits for transportation, lodging, services on the ground in Guatemala). Funds that are given to Tesoro Project for trip costs on behalf of the trip participant (ie. raised support/funding/gifts) cannot be refunded in any situation due to audit regulations. Tesoro Project recommends that trip participants consider purchasing an individual trip cancellation policy at the time of the initial deposit, which would cover trip costs (plan dependent) should an emergency prevent the trip from occurring. Many plans can be found online.